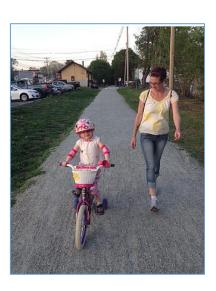


### Danvers Rail Trail Survey



April 2016



### Survey Overview

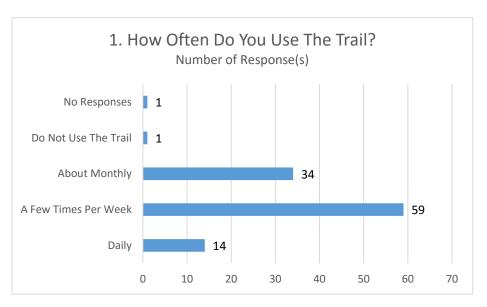
- Survey goal: ensure the RTAC focuses efforts on key needs of trail users.
- Online survey completed March 24 to April 4, 2016.
- Mailed to approximately 600 Rail Trail Users and Supporters (email and mobile app push)
- 109 responses, 315 comments.
  - CAVEAT... The survey participants had already expressed an interest in the trail. This sample is not representative Danvers residents in total, but only trail users.
- 29 people interested in volunteering and provided contact info.

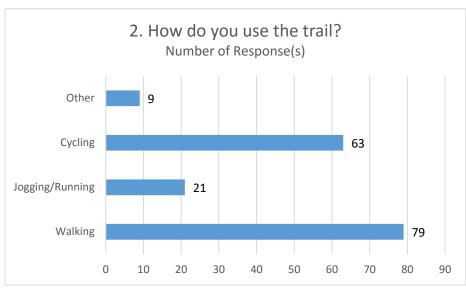
### **Executive Summary**

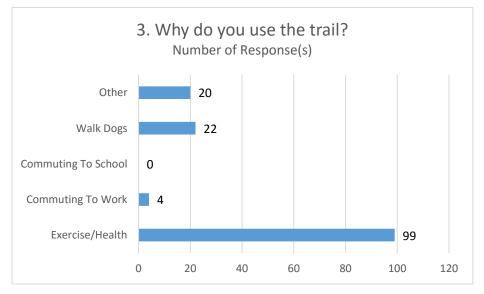
- The trail is used by older, health conscious, Danvers residents, who walk/bike to the trail.
- The trail is clearly viewed as a town asset.
- The DRT volunteers are very much appreciated.
- The trail is felt to be well maintained.
  - Dog poop is most commented maintenance issues
  - Top request add pedestrian lights at more crossings
- The trail is felt to be safe, with some comments.
- The RTAC should focus on:
  - 1. Maintenance of trail bed and embankments
  - 2. Removal of trash and debris
  - 3. Extending the trail
  - 4. Ensuring seasonal toilet facilities

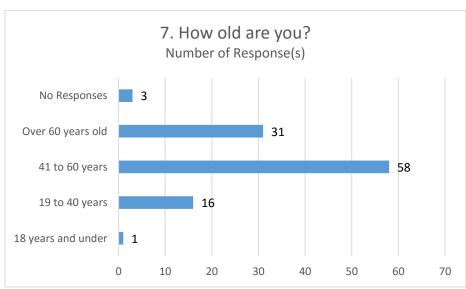


## 65% use the trail weekly or daily, 92% for their health, and most are 41 years or older

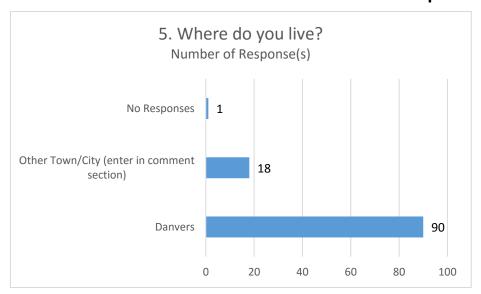


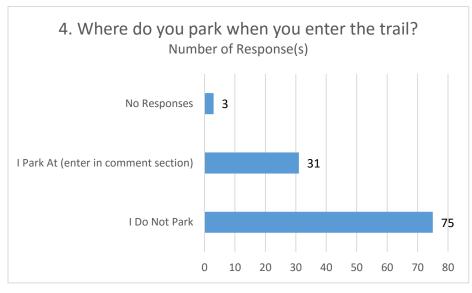






## 82% of trail users live in Danvers and only 28% drive to and park near the trail

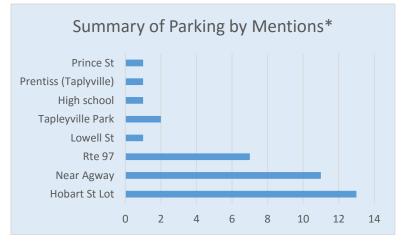




#### **Living Outside Danvers**

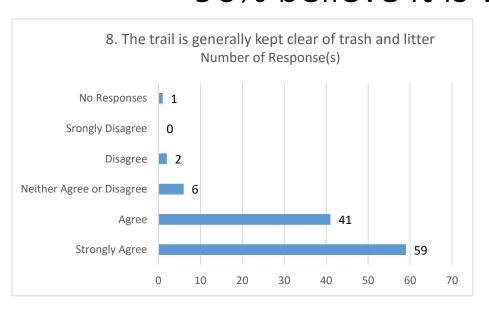
- Peabody 5
- Beverly 3
- Boxford 2
- Inquich
- Ipswich
- Lynnfield
- Wenham

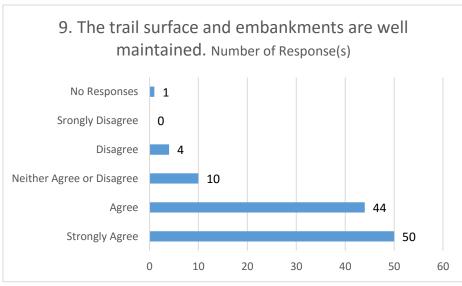
- Salem
- Saugus
- Topsfield
- Gloucester
- Reading



<sup>\*</sup> Many mentioned multiple locations, thus over count of 31 parkers.

### 91% of users feel the trail is clear of trash and 96% believe it is well maintained





#### Representative Comments - 21 total

- + "The trail is kept clean of trash, someone is doing a GREAT job." (7)
- + "Would be a good idea to put barrels at a few trail heads..." (1)
- Peabody overpass and Prince St need attention
   (2)
- "Lots of dog waste bags." (8) Plus 8 similar in Other Comments.

#### Representative Comments - 11 total

- + "Trail surface is well kept. Embankments & homeowners back yards could be better." (1)
- + "Very smooth and easy to walk/ride/run on" (3)
- "After hard rains and some of the trail surfaces are left with gulley's for days/weeks." (3)
- "I'd like it better paved." (1)

### 88% of users feel safe on the trail. 2% feel somewhat unsafe

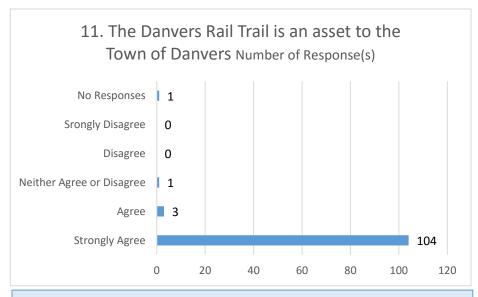


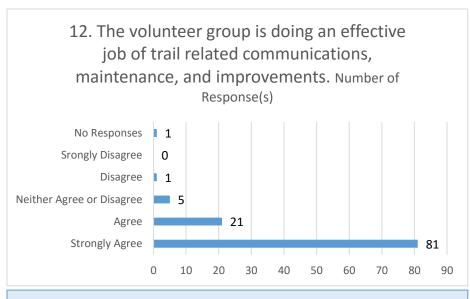
#### **All Comments**

- Dogs are not always on a leash.
- When I use the trail there seem to be a lot of people out there, so I feel like if something happened there would be people to help pretty quickly.
- I grew up with a bike path in my backyard so I was well aware of the
  potential dangers of walking alone in the woods. I like to think that the
  trail is safe for everyone but I do not use it by myself. I do appreciate
  the bike police presence.
- I also have pepper spray on me at all times, not just on the rail trail.
- The occasional pile of debris indicating unscrupulous people is unsettling.
- There is wild life out there so you do need to be cautious after dark, although I will not walk it alone
- Some areas are a little isolated but otherwise it's feels pretty safe.

- There was a strange character once when I was walking he basically started talking to me and I tried to ignore him. When we got to an area where you walk around a pond area he wanted me to walk around with him. I said no thank you. He attached himself to me in 10 min span. I ran like hell to make sure I wouldn't run into him...so I do worry ever since that encounter.
- Hard to feel safe when your a women alone in the woods. I use trail during day light hrs only
- Except through the stretch past Putnamville heading towards the swamp walk. Fairly secluded
- There are those times when a cyclist will approach me from the rear and I do not know he or she is there, it could be a disaster because they do not give a warning.
- The Trail after Collins Street creeps me out.

### 98% feel the trail is a Town of Danvers asset. 94% agree that the RTAC is doing its job effectively





#### Representative Comments - 10 total

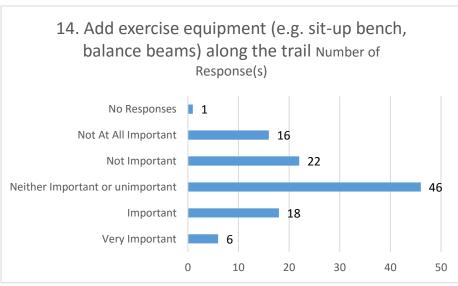
- + "It's both an asset and a credit to the town to have a volunteer run trail do as well as it has over a sustained period."
- + "It is great gift Friends of mine wish they had it in their respective communities... they are jealous!"
- + "Thank you so much for creating and maintaining the trail."
- + "One of the best assets!"

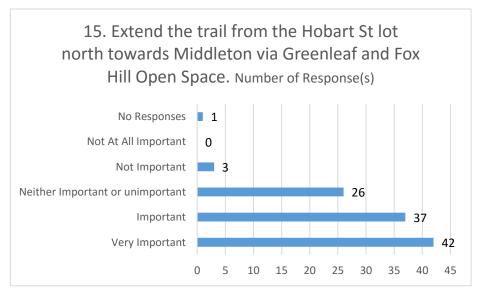
#### Representative Comments - 11 total

- + "Great work, amazing that it's done entirely by volunteers." (4)
- + "Plans for SwampWalk repairs?" (2)
- + "Absolutely thrilled with the flashing light button installed at Holten Street. Makes a huge difference." (1)
- "As a well used linear park, the town should spend money on it just like they do on other parks." (1)

## Seasonal toilets and extending the trail top the list of requested amenities.





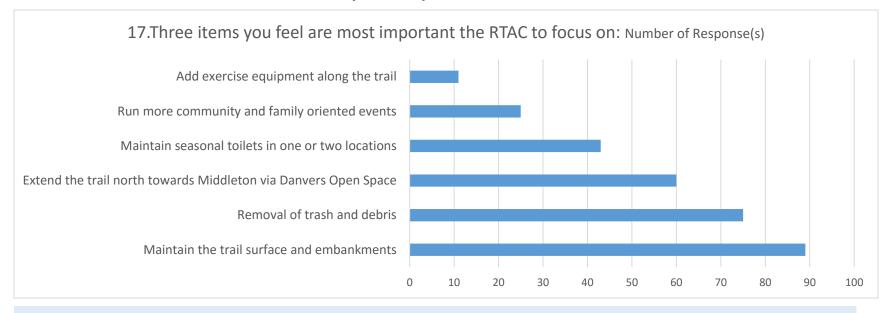


#### Representative Comments - 28 total

- + Potty: "We with antique internal plumbing would greatly appreciate this." (4)
- + Potty: "Important for neighbors and businesses near the trail... to not view people relieving themselves" (1).
- + Exercise: "I don't expect to use it, but I wouldn't complain if I saw it." (5)
- + Extend: "It would be awesome, but there is already plenty of trial, so it's not essential (would be cool though!) (5)

Count of similar comments referred to in parenthesis.

## Trail maintenance most important area for RTAC followed by improvements and events



#### **Comments - All 9**

- Get people to pickup dog excrement
- Removal of dog waste
- Posting that dogs must be on leashes and clean up after them.
- Expand and fix the swamp walk.
- More trash barrels
- Convert other town rail beds

- Extend the distance of the trail volunteer security patrol
- Awareness/courtesy
- Safety at crossings
- Making sure to have the trails policed often
- NOTE: General comments included 5 on adding crossing lights

# Email and website are most preferred communication tools. About 10% of trail users prefer "non-digital"



### General Comments and Suggestion (All comments with some minor typo corrections)

- The Rail Trail is the BEST thing to happen to Danvers! I am a HUGE supporter and user of the trail. I am thankful that it's there and it has enhanced my exercise regime. My husband and I use it all year around. Thank you for all you do!
- Very impressed and pleased with this volunteer effort. Thank you for the continuing improvement of this long hidden gem.
- I think it's a wonderful place! We love the rail trail! (removed 5 similar)
- Kudos all around again You have a very professional management team. This survey was very well designed to elicit the information being sought
- Thank you so much for all the work on the trail perhaps having poop bags or a trash can at 97 or by the Agway to dispose of dog poop would be great!
- Love the trail! You're doing a great job...sincerely appreciated.
- Your efforts are highly commendable. I love the Rail Trail and try to support it financially when I can. Thank you.
- The volunteers are doing an amazing job and the public seems to generally appreciate and respect the trail. It is a good balance between public access and nature. My only concern would be encroaching too much on nature which I don't think is the case as of yet. I hope the trail stays as it is with no more development over its natural surroundings.
- Encourage the bikers to have a bell or horn that they have to use before they pass a walker.
- I enjoy receiving the rail trail news on email thank you for doing a great job
- Expand usability in winter activities...skating and skiing/snow-shoeing.
- I really like the tool stations, please keep an eye on them so they stay in good working order!
- My concerns are poison ivy, trash, toilets.
- Many bikers and runners do not make an "audible signal" when passing along the trail. The Trail Rules are posted, but I am not sure they are visible enough for trail users to read and follow.

- Restore the turn-table behind the fish market, restore all of the depots/stations/RR buildings/etc.
- Consider posting carved wooden educational boards along the trail that provide info on the types of wildlife that can be observed from the trail(e.g. ducks, turtles, various birds etc.)
- On the sides that are steep such as the area near the high school if there could be plans to install some kind of safety rails. Only a concern when there are a lot of people trying to go past each other. Otherwise the trail is perfect
- Handicap access to the high school and perhaps Rebecca Nurse site.
   Access to Rt. 114 from bridge area
- Please work on improving the intersection of where the trail crosses Maple St. in downtown Danvers. It is the most dangerous section of trail.
- Install pedestrian red-stop light at Poplar, Pine, and Collins Streets.
- The crossing options on Maple Street are tricky, especially with young children. Both crosswalks are a short walk away. Only one of the crosswalks has a crossing signal for pedestrians, and the waiting areas are very small. It is difficult to hold on to two small children and bicycles and wait patiently for our turn.
- I would like to see flashing lights at the Collins Street Crossing
- Some sort of emergency notification system for desolate areas
- The installation of call boxes, in case of an emergency and the trail user does not have communication equipment.
- Alert buttons every 1/4 mile. That have distinction sound for safety for emergencies or attacks.
- Ensuring trail maintenance of existing surfaces of AS is should be the first priority vs. expending additional funds.
- Choate Farm parking lot needs access via SIDEWALKS from nearby neighborhoods!
- Safety at culverts, bridges and narrow trail w/steep embankments.
- Extending the trail is very important to help serve more users